

Please note that when an email is sent from school, the email address that Parents/Carers will see is [\\*\\*\\*\\*\\*@stmarysn8.co.uk](mailto:*****@stmarysn8.co.uk)

Here are some instructions about how to add addresses to the safe sender list for some of the more commonly used email programs.

If your email provider is not listed or you are still experiencing issues despite following the below, we would advise you to contact your email provider for further assistance.

**Outlook/Hotmail/MSN:**

[https://support.microsoft.com/en-us/office/block-or-allow-junk-email-settings-48c9f6f7-2309-4f95-9a4d-de987e880e46#bkmk\\_safesenders](https://support.microsoft.com/en-us/office/block-or-allow-junk-email-settings-48c9f6f7-2309-4f95-9a4d-de987e880e46#bkmk_safesenders)

**AOL:**

<https://help.aol.co.uk/articles/Manage-contacts-in-AOL-Mail>

**Yahoo Mail:**

<https://help.yahoo.com/kb/SLN28059.html>

**Gmail or Googlemail:**

<https://support.google.com/contacts/answer/1069522?hl=en>

**Apple/iCloud:**

<https://support.apple.com/en-gb/guide/icloud/mmfa737da/icloud>

**Tiscali/TalkTalk:**

<https://community.talktalk.co.uk/t5/Articles/Using-TalkTalk-Mail/ta-p/2204440> (scroll down to 'Setting up filter rules' section)

**BT Internet/Mail:**

<https://www.bt.com/help/email/using-bt-mail-s-anti-spam-features#collapse4Standardresponsivegrid-5482401823814518214>

**Sky:**

<https://uk.help.yahoo.com/kb/sky/add-edit-delete-contacts-sky-yahoo-mail-sln15907.html?redirect=true>

We hope this information helps